



COVID-19 Policies and Procedures for Golfers

With all the Covid-19 protocols in place, we will require the utmost of adherence to our policies and procedures for operating in phase 1 of this opening plan. Please note your excitement and patience is asked at this time. With high interest booking online is encouraged. Calls will be answered and returned in the order received.

The health and safety of our guests and team members are our first priority. In addition to the established procedures below, our team will be working in smaller groups and isolated from other groups. This includes management. This is to protect staff and the operation in the case an employee becomes ill, we will be able to isolate these groups and not shut down the entire facility.

General Messaging to Golfers

If you have underlying medical conditions, it is recommended that you not visit our facility. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the course. So, if you do not feel well, please stay home, and, when in doubt, get tested.

If you have traveled outside of Canada, you are not permitted at our facility until you have self-isolated for a minimum of 14 days.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor, local public health or call 8-1-1.

If you live in a household with someone who has COVID-19 or is showing symptoms of COVID-19, please do not come to our facility.

PHYSICAL DISTANCING IS REQUIRED AT ALL TIMES (minimum 6ft apart) NO handshaking, NO hugging etc. from arrival until departure and will be enforced. Failure to observe physical distancing risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play.

Operational Adjustment Overview – Summary

In support of COVID-19 precautions and the additional social distancing measures presented by the Government of Nova Scotia, The Links at Brunello will be taking the following steps:

Tee Time Reservations

- Guests will be asked to make all reservations online and or by telephone.
- Person to person reservations on property are not permitted.



- You will need to prepay for all services over the phone by calling 902-876-7649 ext. 1 to allow us to charge green fees with minimal contact.
- Cash will NOT be accepted
- Please have all players in group entered in tee sheet. This includes name, email and their payment information. Call Golf Shop for assistance if needed

Arrival / Bag Drop – Suspended

- Golfers may not arrive any earlier than **20 mins** prior to their scheduled tee time. If you do arrive prior, please remain in your vehicle until the requested interval is met.
- Staff will have a cart staged and ready in the golf cart staging area
- There will be NO shuttle service
- Staff WILL NOT be handling any bags to or from vehicles. Golfers will be responsible to load/unload their own cart
- One (1) person per cart only UNLESS both golfers reside in the same household
- No bag drop service
- No club storage
- No club cleaning
- Self-loading of golf clubs

Golf Carts – Set Up

- No tees will be on the carts
- No sand and seed on cart
- No club and ball washer on cart
- No towels
- No coolers

Practice Facility

- 12 feet of spacing between users – area reduced by 50%
- Pyramids only – replaced after session complete – no tees provided
- All range balls are double washed with regulatory COVID-19 approved cleaning agents



- No golf balls will be provided on the putting green and area.
- One-hour maximum for non-tee time users – must book and pay in advance by phone

Golf Carts – Single Rider Per Cart

- No shuttle or extra carts to practice facility due to assigned cart policy
- Set up grid to have acknowledge social spacing protocol
- Staff will disinfect the steering wheel, cupholders, seat, washer, roof handles in front of guest prior to access if requested
- Standard washing procedures at night and during the day
- Post golf cart return will be random on deck – separate zones (clean / dirty)

Golf Shop

- Maximum of 4 persons within at any one time.
- Plexi glass screens have been installed at the golf shop counter to create a barrier between the guests and our employees.
- Hand sanitizers will be located at the counter area for guest use.
- Guest are to adhere to the “Stand Here” decals to manages queues and to promote physical distancing.
- Entrance is through the parking lot side with Exit being through the deck / tent side heading to the cart staging side This will be required before, during and after play to help manage people flow.
- All payments can be now made while cash transactions are not allowed.

Starting Times

- 2, 3 or 4 players per tee time – groups required to stay intact for entire round
- Matching of a 2 some with another 2 some of players will be common given physical distance measures are in place. Guests can utilize our Exclusive Play Policy which can be reviewed [here](#).
- No split tees / no shotgun / no reverse shotguns

Starter / Play Coordinator

- Scorecards will be provided upon request



- No guest amenities provided (tees, divot tools or pencils)
- No sand and seed replenishment stations will be set up
- No Starter – message will be done by other means
- Pin rotation will be front, middle, or back and will be updated daily
- All irrigation heads are marked front middle and back.

Clubhouse / Halfway Hut

- Maximum of 4 persons within at any one time.
- Plexi glass screens have been installed at the bar to create a barrier between the guest and our employees.
- Hand sanitizers will be located at the bar area for guest use.
- Guest are to adhere to the “Stand Here” decals to manages queues and to promote physical distancing.
- Adjustments to the bar area was made to promote physical distancing.
- Shift to low or no-touch payment where possible.
- Entrance is through the 10th tee side with Exit being through the packing lot side heading back to #10 tee. This will be required before, during and after play to help manage people flow.
- Internal / patio tables have been set with the provided guidelines.
- Shift to disposable menus or disinfection between each use.
- Change of items / disinfection of all touchpoints on table between diners.
- Increased frequency of cleaning and disinfecting for both front and back of house with registered disinfectant, proven effective in preventing the transmission of COVID-19.
- All payments can be now made while cash transactions are not allowed.

Clubhouse Washrooms & On Course Washrooms

- Frequent high-touch disinfecting with registered disinfectants, proven effective in preventing the transmission of COVID-19.
- Access to the inside washroom will be permitted only from the golf shop entrance or the clubhouse side. No crossing through from the proshop to the clubhouse bar side or vice versus to keep occupancy within the requirement.



- Increased frequency of cleaning and disinfecting for both front and back of house with registered disinfectant, proven effective in preventing the transmission of COVID-19.
- All payments will be provided via credit card or debit. Cash transactions are not allowed.

The Beverage Cart

- Will be on course and will be available from 10:00am to 5:00pm. All outside items are not permitted per Nova Scotia Liquor Commission liquor laws.

On course washrooms at Cart Staging Area / On course washrooms at 5/6 and 11/16 - Open

- Open – cleaning protocol increased

On Course

- There will be no rakes in the bunkers. Please use the disinfected rake provided in your cart or your foot to smooth out sand as best as possible
- Do not touch any other equipment than your own. As much as we may be inclined to retrieve someone's golf ball or pick up their clubs around the green, DO NOT. This includes tees
- No handshakes, high fives, fist bumps or any other contact
- Pace of Play is 4 hours and 33 minutes. Please play ready golf to avoid any hold ups or gatherings on tee boxes. IF there is a wait on tee boxes, groups must remain at least 10 meters from each other
- Golfers within groups must always adhere to the 2-meter social distancing rule throughout their round
- Putting cup will be set to accommodate allowing the ball to fall into the hole
- Flags stay in – putting green protocol will be shared on the flag
- Gimmies encouraged or as group decides
- No sand and seed replacement stations will be on course

After Your Round

- Take your cart to parking lot to unload your clubs



- You are responsible to unload your own cart. This includes any garbage. Garbage cans will be available in the parking lot
- Once completely unloaded, staff will retrieve your cart. No loitering allowed in parking lot.

Construction – with phase 3 in development, we have had to adjust the pathway from #10 to #11 and will be required to make ongoing adjustments for everyone safety. This will be handled daily by management.

If you have any questions, please reach us anytime, and we wish you a safe and enjoyable weekend.

Kind regards,

A handwritten signature in black ink, appearing to be 'Miles Mortensen', is positioned below the text 'Kind regards,'.

Miles Mortensen
General Manager
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