



POSITION TITLE: Outside Services Attendant or Starter/Marshall Volunteer

DEPARTMENT: Golf Operations

COURSE: The Links at Brunello

REPORTS TO: Golf Operations Manager

JOB TYPE: Full-time / Part-time Seasonal

START DATE: Course Opening – April/May 2020

END DATE: Subject to weather

APPLY: Please send your completed application form, resume and cover letter, indicating your desired position in the subject line to:

Chris Carlaw, Golf Operations Manager
The Links at Brunello
120 Brunello Blvd., P.O. Box 23
Timberlea, NS B3T 0G9
(902) 876-7649
Email: golfoperations@thelinksatbrunello.com

COURSE PROFILE

Designed by Thomas McBroom, The Links at Brunello course is a design that is beautiful, fun to play and uniquely its own. As the first new golf facility in the Halifax area in over 16 years, providing state-of-the-art, fresh and innovative options for today's golfer, The Links at Brunello is most certainly Nova Scotia's latest must play experience. Conveniently located 15 minutes from downtown and 30 minutes from Halifax Stanfield International Airport. The championship course was recently ranked 22 in Canada out of 2400 golf courses by Golf Digest and boasts bent grass tees, greens and fairways, GPS to the flag measurement, numerous white-sand bunkers, multiple teeing areas, and continuous paved cart paths.

OUR VISION

The Links at Brunello will be a recognized leader in the golf industry, providing a high-quality experience by ensuring that our facilities and service exceed the expectations of our members, our customers and our employees.

POSITION SUMMARY

- Service guests and act effectively as part of our Outside Golf Operations team
- Contribute to an inviting golf atmosphere for all our guests
- Maintain and service driving range, practice facility, cart staging area and parking lot

DUTIES AND RESPONSIBILITIES

Outside Services/Starter/Marshall

- Ensure that first personal contact with guests is smooth and inviting
- Helping guests by taking their clubs from their car to their cart
- Directing guests on golf course features and other pertinent information
- Accurately signing out/in rental clubs for guests
- Setting up guests' clubs on carts as required in an organized fashion
- Preparing for tournament groups in a timely and efficient manner
- Communicating with golf shop to ensure guest satisfaction and efficient timing
- Greeting guests after their rounds
- Maintaining, stocking and cleaning the practice facility, golf carts, and parking lot
- Leading guests to the golf shop and directing them through the golf shop

- Helping guests at the end of their round load their clubs into vehicles
- Washing and properly storing golf carts
- Completing opening/closing duties daily
- Attending to guest requests as required
- Working effectively with other team members in all departments
- Assisting with large groups and tournaments to ensure that guests expectations are exceeded
- Other duties as assigned

Health and Safety

- Every individual in our workplace has the responsibility to participate in identifying OHS problems, seek solutions and follow established policy and procedures
- Take every reasonable precaution in the circumstances to protect the employee's own health and safety and that of other persons at or near the workplace
- Take every reasonable precaution in the circumstances to ensure that protective devices, equipment or clothing required by the employer, the Act or the regulations are used or worn
- Consult and co-operate with the joint occupational health and safety committee

Guest Experience

- Exceed the expectations of guests by serving, anticipating and catering to their needs

QUALIFICATIONS

- Background in golf is a preference but not required as the right personality is important
- Exceptional communication skills
- Strong comprehension of the English language (oral and written)
- Must be able to work in a fast-paced environment
- Must be organized and maintain a positive attitude

WORK CHARACTERISTICS

- Primarily an outside work environment with frequent standing and walking
- Some indoor work required
- May require heavy lifting
- Will be required to work on a shift basis, including weekends, evenings and holidays.